

Coronavirus Travel Update from Harbor Country Property Management

Updated March 20, 2020

As increased precautionary measures continue to be taken across the globe to protect ourselves and prevent the spread of COVID-19, the health and wellbeing of our guests, homeowners, staff and community remain Harbor Country Property Managements' top priority. Should you have any questions or concerns regarding your upcoming stay, please do not hesitate to contact us at 269.469.0245.

What is Harbor Country Property Management doing to prevent the spread of Coronavirus?

Harbor Country Property Management has always had high standards for cleanliness in our properties. Our goal is to ensure the health and safety of our guests, our homeowners, and our staff.

Out of an abundance of caution, we are taking additional measures. We are working with our cleaning teams on improved protocols and best practices for sanitization and disinfection and have added steps to our cleaning process to make sure they (and our guests) are protected.

Our linens and towels are professionally cleaned in a commercial laundry that can provide the high-water temperature, soaps, and sanitization needed for proper laundering.

For additional information on our updated cleaning processes, please select the dropdown tab titled, **"Updated Cleaning Processes"** in this section.

What are Harbor Country Property Management booking and cancellation policies?

Harbor Country Property Management wants to ensure that you are able to book your travel with confidence. We want to provide as much flexibility and assistance to our guests as possible.

Per our statement released on March 13, 2020, Harbor Country Property Management has adjusted our rental policies allowing any confirmed guests increased flexibility to reschedule the dates of their upcoming stay on the property they reserved through the end of the year.

Concerned travelers will have the option to choose an alternative open date for the same property they have already booked. Revised booking should reflect the same duration, as well. Should you be unable to reserve an alternate date in 2020, you will be able to apply your total booking cost to a reservation in 2021 for the same property booked. Note, additional booking fees may apply and will be expected to be covered by the guest upon booking.

We are paying close attention to the official updates shared by the Centers for Disease Control (CDC) and the World Health Organization (WHO) and remain committed to the satisfaction and comfort of our valued customers. Should you have any questions or concerns regarding your upcoming stay or are looking to make adjustments to a reservation at a Harbor Country Property Management property, please do not hesitate to contact us at 269.469.0245.